

STRAIT OCCUPATIONAL & HAND THERAPY

Patient Rights & Responsibilities

We wish to acknowledge and honor the basic rights of individuals for their independence of expression, decision making, and personal dignity; as related to care and treatment.

The following rights and responsibilities will be observed for each patient; and when appropriate for the patient's legally authorized representative, parents, or guardian.

RIGHT TO:

- Access to non-discriminatory care
- Respect and dignity
- Receive care in a safe, non-abusive setting
- Information on diagnosis, treatment prognosis
- Participation in care decisions to consent, refuse or transfer
- Assessment, intervention, and education for pain
- Freedom from restraints, seclusion unless medically necessary
- Personal privacy and confidentiality of clinical records
- Information on clinic regulations and policies
- Information on the professional identity & business relationship of care providers
- Explanation of charges
- Timely response to grievances
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RESPONSIBILITY TO:

- Provide information on medical history, symptoms and medications
- Request clarification on health status and treatment
- Follow treatment plans, or accept consequences of refusing
- Respect the rights and property of others
- Follow clinic regulations and policies provided
- Assure financial obligations
- Express concerns & grievances allowing for timely resolution

For immediate concerns, please talk directly with your care provider. To submit a grievance, contact:

Washington State Department of Health
Facilities Licensing Investigations Unit
PO Box 47852
Olympia, WA 98504-7852
1-800-633-6828

